Alabama Power

Disaster Ready

About Alabama Power

Power Delivery

10,023 towers + 1,584,661 poles =

1,594,684

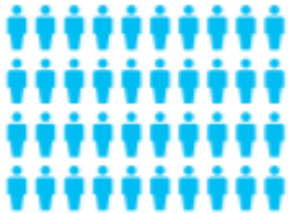
total towers and poles

86,599

total miles of power lines

Customer Service

1.6M Customers

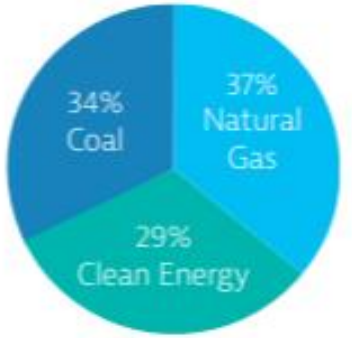


= 40K customers

86% Residential

14% Commercial/Industrial

Generation



21% Nuclear 5% Hydro 3% Other*

45,000

square mile service territory

76

generating units

MAKE MOVE SERVE

Employee Service Organization

- **Current state-wide members- 6,600+**
- **More than 55,000 hours volunteered**

- **Non-profits and public schools**

Alabama Power

Ready for hurricane season?

Impacts to Consider
Safety and Security
First responders and emergency workers deployed or have been called to duty. Many will be impacted by Hurricane Alex and may be unable to access their homes. Curfew considerations.
Economy
According to FEMA, 40% of businesses do not reopen after a disaster and another 25% fail within one year. According to the SBA, 90% of small businesses fail within 2 years after a disaster.
Shelters
Residents who did not leave will likely need immediate shelter and transportation to a shelter. Residents that were able to evacuate may need to return and will need shelters as well. Prior to annexation, the City of Mobile had around 35,000 residents who live below the poverty line.
Energy
The days after a hurricane can be the most dangerous due to the high risk of heat related illnesses or deaths combined with energy outages and fuel shortages.
Transportation
Most routes east of I-65 are likely inaccessible and many routes to critical facilities are impassable. Residents who have evacuated will want to return to the City but may be unaware of road conditions.
Health
Access routes to hospitals likely impacted. Pharmacies will be unable to obtain shipments. Mental healthcare will likely be an immediate and long term need for residents, first responders, and emergency workers.
Education

Be prepared
for severe weather.
Alabama
Power
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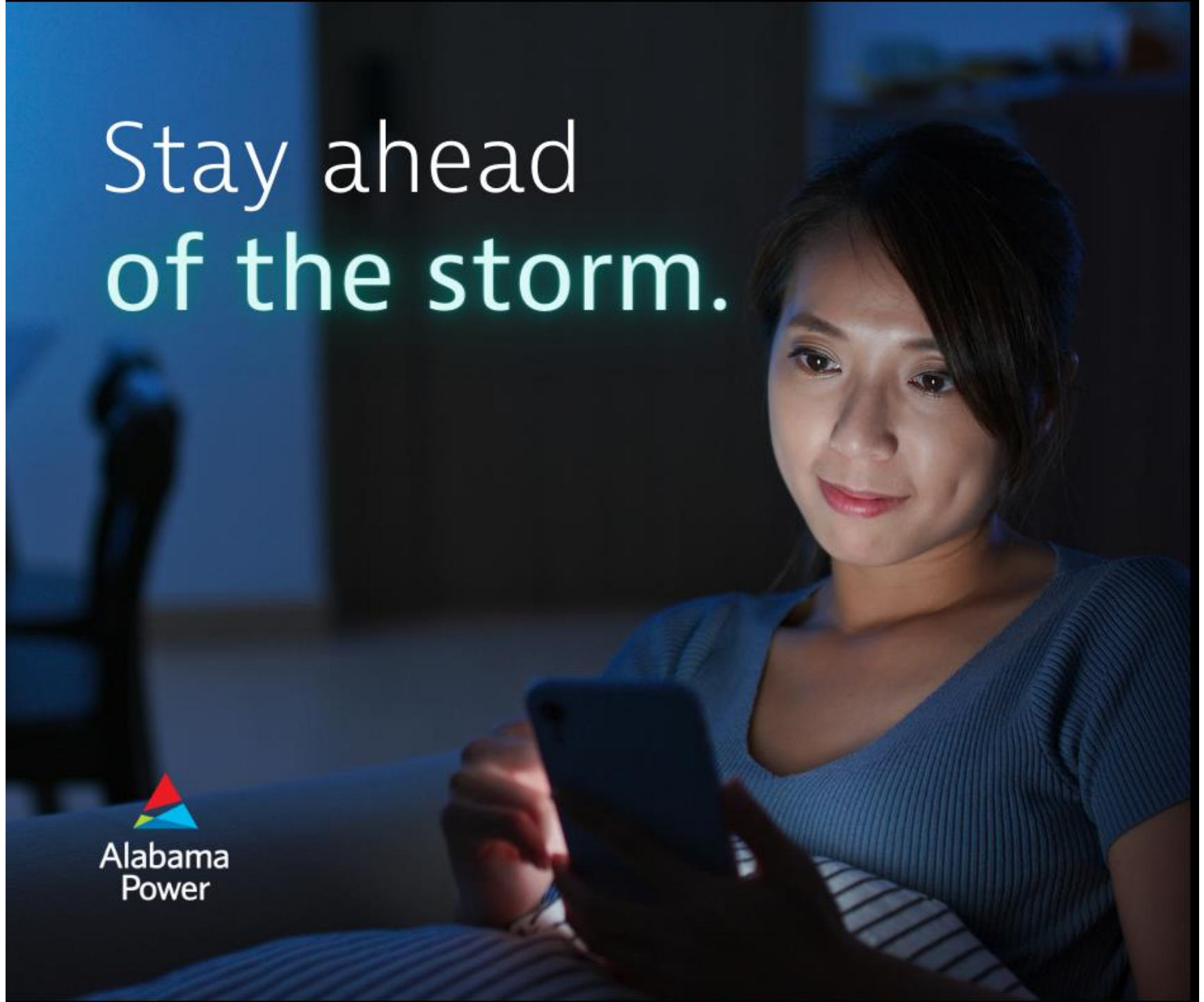
Preparing Your Home

- Cut Weak Branches and Trees
- Install Hurricane Shutters
- Make Sure Exterior Door are Hurricane-Proof
- Make Sure Sliding Glass Doors are made of Tempered Glass
- Cover Sliding Glass Doors/Windows with Plywood
- Replace Old Garage Doors and Tracks
- Seal Outside Wall Openings
- Know How to Secure Mobile Homes
- Review Insurance Policies

- Secure Windows and Doors
- Collect and Store Outdoor Items
- Turn off Propane Tanks
- Unplug Appliances
- Clean Gutters and Clogged Rain Spouts
- Move Valuables to Top Level
- Move Vehicles to Secure Location


Stay ahead
of the storm.
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Before the Storm

- **Charge your smart devices prior to the storm if you have advance warning.**
- **Purchase a battery-operated charger and keep it fully charged at all times.**
- **Create a backup written list of numbers and prepare alternative ways to communicate in case the battery in your smart device dies before power is restored.**
- **Leave a porch or front light on. This helps our crews know when repair work is successful.**
- **Leave one light on inside to tell you when service is restored.**

Emergency Kit Items

- Flashlight
- Batteries
- Candles
- Matches or Lighters
- Battery-powered Radio
- Power Supply/Portable Chargers
- Bottled Water
- Non-perishable Food
- Manual Can Opener
- Paper plates/Utensils
- Coolers and Ice
- First Aid Kit
- Prescription Medications

- Hygiene Items
- Blankets/Sleeping Bags
- Weather-appropriate Clothes
- Sturdy Shoes and Gloves
- Extra Cash
- Special needs items for infants or elderly family
- Pet Supplies
- Games/Books/Activities for Children

- Emergency Phone Numbers
- Instructions to Manually Open Electric Garage Doors
- Important Documents in Waterproof container (Insurance, Identification, Financial)

Altec
WEST
24

Outages and Storm Center

Outage Information

Learn about outages and tips if your power goes out.

Before the Storm

Prepare your home, business or car for severe weather.

During the Storm

Know how to weather all types of Alabama storms.

After the Storm

Practice safety and know what to do after the storm.

View Outage Map

Get Outage Alerts

Report an Outage

Check our **outage map.**

outagemap.alabamapower.com

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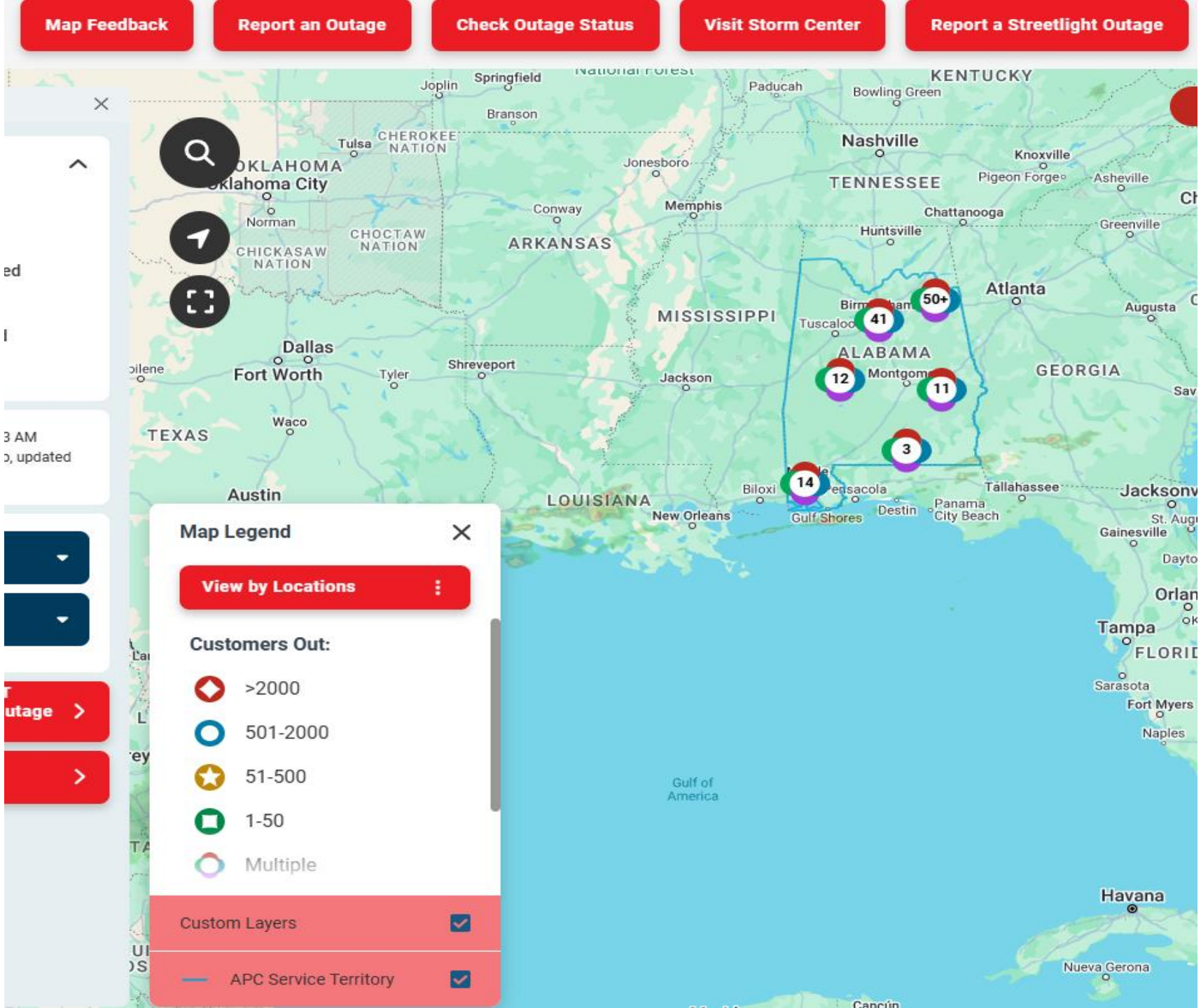
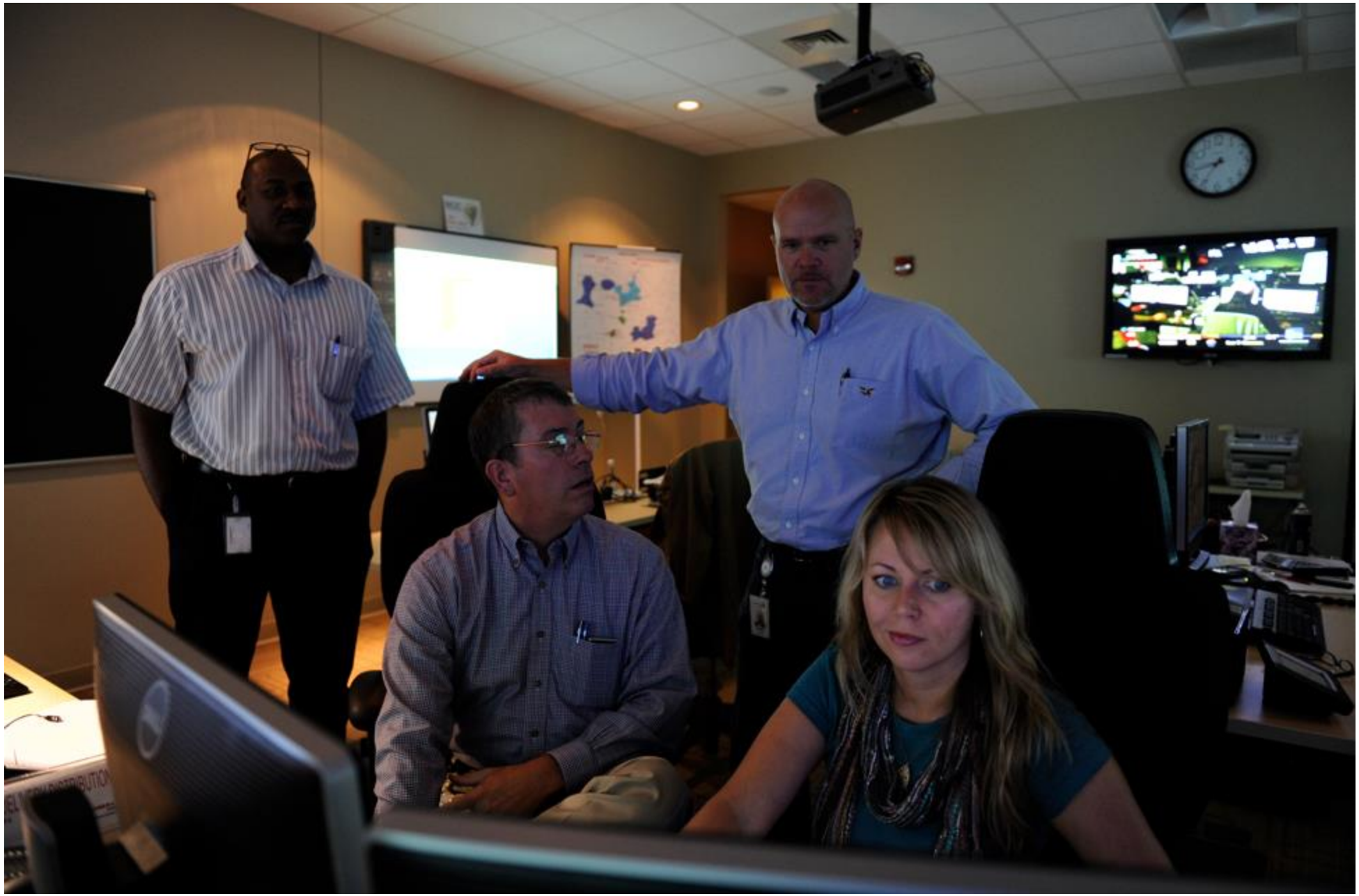

Map Feedback
Report an Outage
Check Outage Status
Visit Storm Center
Report a Streetlight Outage
Map Legend
View by Locations
Customers Out:
>2000
501-2000
51-500
1-50
Multiple
Custom Layers
APC Service Territory
50+
41
12
11
3
14
Atlanta
Nashville
Memphis
Jackson
Shreveport
Dallas
Fort Worth
Austin
Waco
Tyler
Tulsa
Oklahoma City
Norman
Joplin
Springfield
Branson
Jonesboro
Conway
Huntsville
Chattanooga
Knoxville
Pigeon Forge
Asheville
Greenville
Augusta
Tuscaloosa
Montgomery
Biloxi
Pensacola
Destin
Panama City Beach
Gulf Shores
Tallahassee
Jacksonville
Gainesville
Tampa
Sarasota
Fort Myers
Naples
New Orleans
Gulf of America
Havana
Nueva Gerona
Cancún
KENTUCKY
TENNESSEE
MISSISSIPPI
ALABAMA
GEORGIA
ARKANSAS
LOUISIANA
TEXAS
OKLAHOMA
CHEROKEE NATION
CHOCTAW NATION
CHICKASAW NATION

AVOID
DOWNED
POWER LINES
JH 4105
2.0

Remember These Important Quick Tips

- **Never plug a portable generator directly into your home's wiring. That is called backfeed and can get someone killed.**
- **Use a portable generator outside, away from your home's doors and windows.**
- **Don't overload a portable generator with more appliances than it's rated for.**



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SDOT 263096

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We're ready.
ARE YOU?